**Richard Demoors**

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*Cell:* (*425)346-7143*

Highly motivated team player with good communication skills with an analytical and problem-solving approach. 10 years in a leadership or supervisory position. 30 years’ experience driving with a Class A CDL license. I have used Excel, Python, SQL, HTML, Kronos, Cartograph, and JavaScript throughout my career. I have also implemented, used and taught others on RTU handheld devices that were used to record, interact and send delivery data to the main computer or Master station. I gathered the data, in combination with Kronos and Excel, and it would calculate overall scanning percentage, start and finish time of delivery, cases per hour, mis-deliveries or items not scanned, inefficiencies that needed to be addressed. I also oversaw the updating, repairing and troubleshooting of the handheld RTU’s.

***Snohomish County Solid Waste, Snohomish, WA CDL Class A Heavy Truck Driver*** 5/2018– Present

Responsibilities:

Entering / updating Cartograph

Delivery of Containers from transfer stations to railyard

Service customers in Recycling and at drop box sites

Current 1st Vice President of Local 109 Solid Waste Group

***Sysco Food Service, Kent WA CDL Class A Delivery Driver*** 11/30/2010 to 02/10/2012 and again 6/2014 to 5/2018

Achievements:

Safety Driving award

Top 1% in on time deliveries and Proper Paperwork Procedures

Responsibilities:

Program handhelds (RTU) to scan correct barcodes for accurate deliveries

Retrieve and maintain data on handheld scanners. Track shorts and mislabeled products

Update firmware and make suggestions to increase scanning percentages.

Delivery of food and restaurant supplies

***FedEx Freight, Everett WA***  ***CDL Class A Delivery Driver*** 2/2012 to 7/2013

Achievements:

Assistant PM Dock Lead

Responsibilities:

Properly use RTU handheld to track deliveries, receive pick-up requests from dispatcher, retrieve data, and monitor for updates so that they are installed.

Delivery driver

***Food Services of America, Everett WA***

10/2005 to 8/2010

Responsibilities:

Initial setup, installation and implementation of new scanning handhelds (RTU).

Instruct over 150 + drivers on new roll-out at two separate facilities

Learned software and hardware for handheld scanners to address issues that needed to be corrected using the HMI.

Supervision of daily drivers and routes including using routing software to improve efficiency of travel times and customer delivery windows.

Increase overall productivity through training and coaching.

98% completion of yearly required tasks.

**EDUCATION**

* Nanaimo District Secondary, Nanaimo, British Columbia Canada **Graduation** 1991
* EMT-B Certification- Top 3- 2008
* North County Fire Academy Top 3- Graduation 2007
* Search and Rescue 1- 06/2007
* JNCO Regular Force Graduation Top 5 1994
* Basic Infantry Course-Top Candidate-Graduation 1991

**OTHER**

* 7 Years in the Canadian Armed Forces
* 6 years as a Volunteer / Part time Firefighter / EMT-B with Arlington Fire
* 10 years as a hockey coach for co-ed and Female youth hockey.